

TOURIST BUS CHECKPOINT

PAYMENT ONLINE ONLY

NEW INSTRUCTIONS AND RATES FOR TOURIST BUSES FOR ACCESS AND TRANSIT IN THE CITY OF LUCCA

In accordance with the municipal directives (Deliberation No. 225 dated 10/10/2024) we inform you that the **payment of the Checkpoint rates** for tourist buses can be made **only online** via Lucca Plus website <https://pass.brav.it/Lucca/Frontoffice/>, before entering the ZTL Tourist Bus (green zone) of the Municipality of Lucca. **Please note that the Checkpoint rates can no longer be paid directly at our offices.**

As per resolution No. 307 of 13/12/2024 for access and transit of tourist buses in the Green Zone of the Municipality of Lucca, we hereby inform you of the **new rates starting from 7 January 2025**

Lucca Checkpoint tourist bus rates

Rates starting from 7 January 2025

checkpointbus@luccaplus.it

Validity period: ALL YEAR ROUND	ONLINE DAILY FEE
- Full rate	€ 180,00
- Reduced rate *	€ 126,00

*** REDUCED RATES**

As per resolution nr 24 of 10 February 2023, the non-cumulative reduction of 30% on the full rate is applicable to the following categories:

- **School groups** from other Italian cities or from abroad providing a confirmation issued by the school;
- **Groups staying in one of the hotels located in the Municipality of Lucca** providing booking reservation confirmed by the hotel.
- **Groups consuming their lunch or dinner, by food and beverage services located in the Municipality of Lucca**, providing booking reservation confirmed by the food and beverage service.
- **Groups participating in political, military, trade union, religious, sporting and theatrical events**, sponsored by the Municipality of Lucca, providing the documentation of the sponsorship.

The reduction will be applied upon request to be sent at least three days before arrival
: (online by the website <https://pass.brav.it/Lucca/Frontoffice/>)

The company Lucca Plus s.r.l., to verify the requirements to obtain the 30% reduction, has the right to request the relevant documentation and, in the event of a lack of right qualifications, applies the full rate.

Subscriptions

- **'Subscription voucher'**: single purchase of 50 bus tickets for the price of 45 bus tickets, amounting to € 8,100.00 instead of € 9,000.00, to be used within six months from the date of purchase.
- **"Weekly ticket"**: single purchase of a ticket valid up to a maximum of 7 days, which provides for the application for the first three days of the full rate and starting from the fourth day the application of 30% discount.

NOTICE

Subscriptions purchased prior to the date of enforcement of Resolution no. 307 dated 13/12/2024, must be used within 6 months from the date of purchase.

Subscriptions purchased from the date of enforcement of Resolution no. 307 dated 13/12/2024 to the date when the new tariffs come into effect must be used by 31 March 2025.

ONLINE PAYMENT INSTRUCTIONS

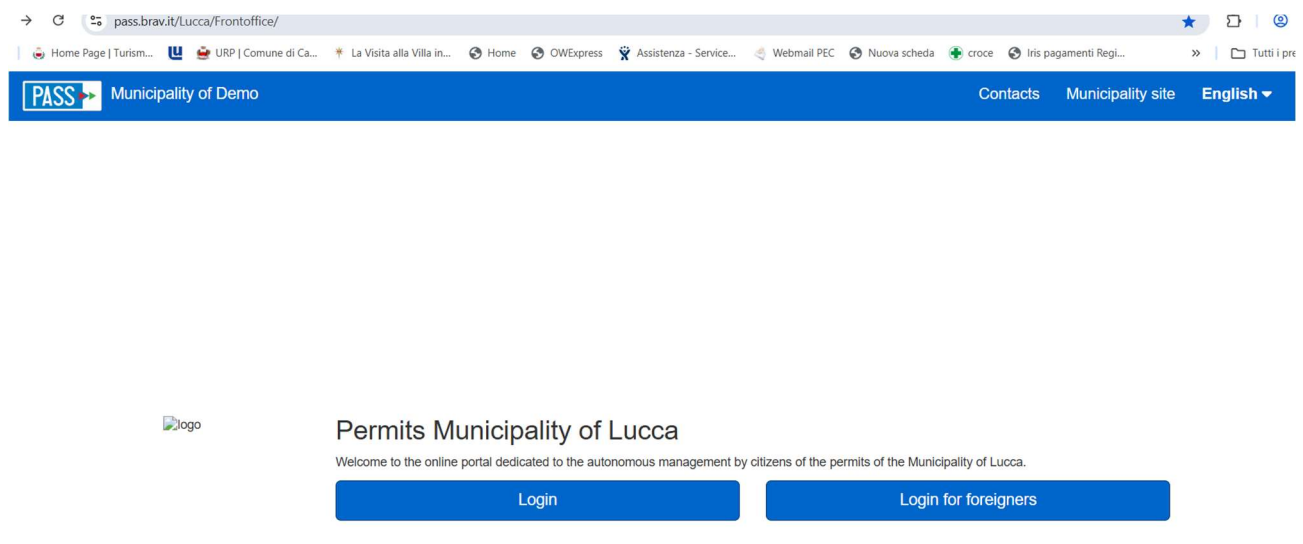
Website: <https://pass.brav.it/Lucca/Frontoffice/>

If you have previously purchased bus ticket carnets/packages (50/100 bus tickets) on the former INES platform, you can login to the new platform using your old credentials (Login for foreigners) and change your password (click on 'Did you forget your credentials?').

Otherwise, please register by clicking on 'You do not have an account, please register'.

(See screenshot below)

Alternatively, you can login with SPID or CIE:



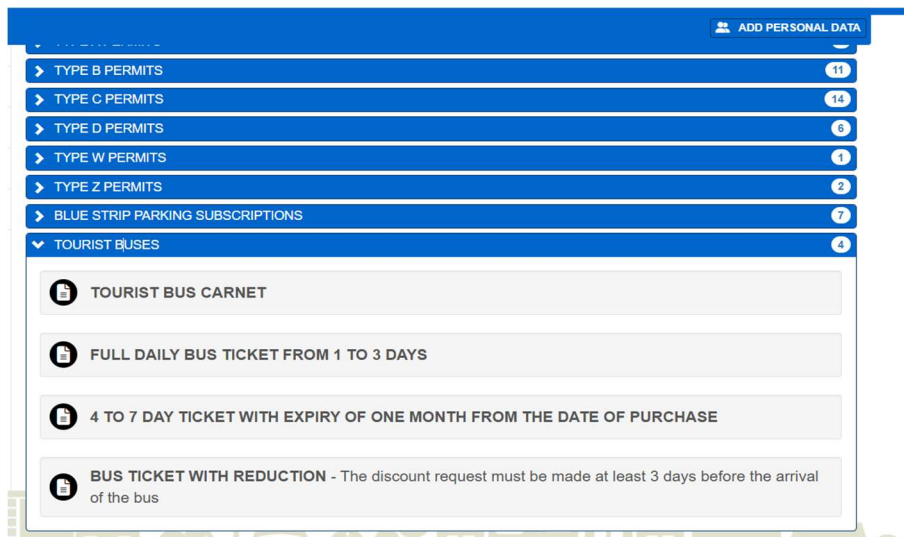
The screenshot shows a web browser window with the URL `pass.brav.it/Lucca/Frontoffice/Account/LoginStd`. The page has a blue header with the 'PASS' logo and 'Municipality of Demo'. Navigation links include 'Contacts', 'Municipality site', and 'English'. The main content area is titled 'Login' with the instruction 'Enter the credentials of your account'. It features two input fields: 'Email or Username' and 'Password'. To the right of these fields are two buttons: 'You do not have an account, register.' and 'Did you forget your credentials?'. At the bottom is a large blue button labeled 'Login for foreigners'.

Once you have logged in, the window "Registry completion" appears with two options (see screenshot below): 'Do you have a registration document issued by Back office' and under **'I do not have a permit with an RFID device', click on the latter option and complete the data in the registration form to complete the registration.**

The screenshot shows a window titled 'Registry completion' with the instruction 'Follow the instructions to complete your personal data'. It contains a light blue bar with an information icon and the text 'Click here for information'. Below this are two blue buttons with white text and right-pointing arrows. The first button says 'Do you have a registration document issued by the back office?'. The second button, which is highlighted with a green border, says 'I do not have a permit with an RFID device'.

Procedure for future purchases

Once you have logged in, click on 'Authorisations' > 'New authorisation'> 'Tourist buses'> "Request a new Permit"and choose the type of bus ticket:



In the case of a full bus ticket continue by filling in the required fields and continue with the payment independently.

In the case of a bus ticket with reduction (we remind you that, according to the resolution, the request must be made at least 3 days prior to arrival) fill in the required fields and, when requested, attach the documentation proving the right to the discount, and wait for the reply (in the section 'List' > "Management" you will find the requests managed or to be managed). When your discount request is confirmed by our office, you can find it in the 'Shopping Cart' section and can proceed with payment.

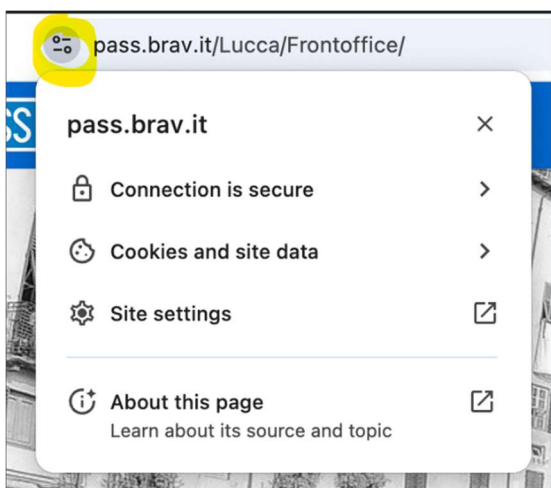
Notice: IN CASE OF PROBLEMS

To allow the website to function correctly, we recommend the Cookie Cleaning procedure as per the instructions below:

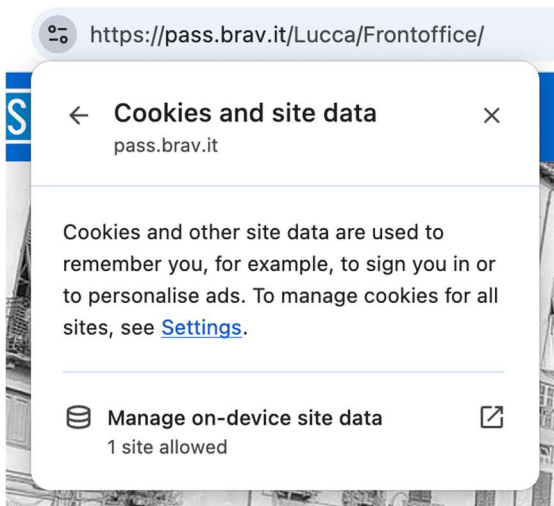
Your problem may depend on cookies.

How to clean up browser cookies:

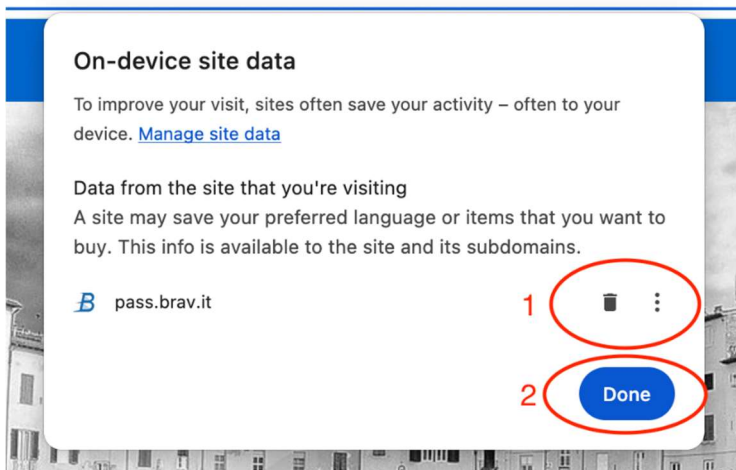
you can click on the button next to the URL and select Cookies and site data



Select "Manage on-device site data"



Select the recycle bin (1) by deleting all cookies and then press done (2)



Now you can close and reopen the browser and the problem you are experiencing should no longer occur.

In case of problems when paying on the PagoPa platform, please use the following procedure:

If you have problems with the payment on pagoPa please **try to change the payment service provider (PSP) as per the instruction below:**

Totale 182,95 €

Paga con

VISA
•••• 0119
04/29

Modifica

Commissione



0,95 €
Applicata da Worldpay BV

Modifica

Invia esito a [redacted]

Proseguendo accetti i Termini e condizioni d'uso e dichiari di aver letto l'Informativa Privacy di Worldpay BV

Annulla

Paga 182,95 €

Con quale gestore vuoi pagare?

In questa lista trovi tutti i gestori compatibili con il tuo metodo, anche se non sei loro cliente.

Gestore

Commissione ↑

worldpay

Worldpay BV

0,95 €

WORLDLINE

WORLDLINE MERCHANT SERVICES ITALIA S.P.A.

0,96 €

iconTO

ICONTO SRL

1,00 €

UniCredit

UniCredit S.p.A.

1,20 €

BPER | BANCA PRIVATE
CESARE PONTI

Banca Cesare Ponti S.p.A.

1,30 €

Banco di Sardegna

Banco di Sardegna S.p.A.

1,30 €