

NOTICE OF CHANGE REGARDING TICKET PAYMENT METHOD FOR CHECKPOINT TOURIST BUSES

In accordance with the municipal directives (Deliberation No. 225 dated 10/10/2024) we inform you that the payment of the Checkpoint fees for tourist buses can be made only online via Lucca Plus portal <https://ines.luccaplus.it/ar/> , before entering the ZTL Tourist Bus (green zone) of the Municipality of Lucca. Please note that the Checkpoint fees can no longer be paid directly at our offices.

Online payment instructions

The online service for issuing bus marks to access the ZTL for tourist buses is available.

1) To access the service it is necessary to register on the website:

<https://ines.luccaplus.it/ar/registrazione.php>

The service allows you to receive the bus mark by email as soon as the payment is completed.

2) Once registered on the website, you can access your private area (LOGIN).

3A) In case of purchase a full rate bus mark, please press the "Purchase tourist bus mark" section.

3B) In case of purchase of a reduced rate bus mark, it is necessary first to click on "Request for discount / authorization" (in this section you must attach the necessary documentation to obtain the discount as per resolution and rates table). Only after the request has been accepted by the office, the user can continue with "Purchase Bus mark with discount/authorization".

The reduction will be applied upon request to be sent at least three days before arrival, after this deadline the requests will not be accepted.

4) After paying the checkpoint, enter your Private Area (LOGIN) and from the section "List of purchased marks" print the bus ticket to show it in front of your bus.